

Ref. No. - IQMCH/011/MS Office/26

Date: 27-03-2026

CIRCULAR

Subject: Implementation of Cashless Emergency Treatment Process for Polling & Security Personnel – Assembly Election 2026.

In reference MEMO.NO.CMOH/PAS.BDN/958 dated 27/03/2026 directive issued by the Government authorities regarding provision of **cashless emergency medical treatment to polling personnel and security personnel deployed during the Assembly Election 2026**, all concerned departments are hereby instructed to adhere to the process outlined in the attached document.

Key Instructions

1. Mandatory Cashless Treatment

- All eligible polling and security personnel must be provided **immediate cashless emergency medical care** without delay.
- Services should include **admission, diagnostics, treatment and referral (if required)**.

2. Departmental Responsibility

- All clinical departments must remain prepared to handle emergency cases on priority.
- The **Emergency Department** should act as the first point of contact and ensure seamless coordination.

3. Admission & Front Desk Coordination

- The **reception/admission desk** must promptly identify eligible personnel and process admission under the cashless scheme.
- No financial barrier should delay treatment initiation.

4. Billing & Documentation

- The **billing department** must ensure proper documentation under the designated cashless/reimbursement category.
- Maintain accurate records of all such cases for reporting and audit purposes.

5. Operations Team Oversight

- The **Operations Team** will be responsible for end-to-end coordination, ensuring compliance across departments.
- Any operational issues must be escalated immediately to the designated authority.

6. Daily Reporting

- All cases must be reported to the **Dr. Asif Iqbal Ansari, AMS (Nodal officer)** on a **daily basis (by 6:00 PM)**.
- Reports should include patient details, treatment provided and current status.

7. Internal Communication

- This directive must be **circulated to all staff members**, including doctors, nurses, administrative staff and support teams.
- Ensure awareness at all levels for smooth execution.

27/03/2025

Prof (Dr) Raghunath Misra
Medical Superintendent

Medical Superintendent
IQ City Medical College Hospital
IQ City Road, Sovapur, Durgapur - 713206



GOVERNMENT OF WEST BENGAL
OFFICE OF THE CHIEF MEDICAL OFFICER OF HEALTH
DEPARTMENT OF HEALTH & FAMILY WELFARE
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MEMO. NO.CMOH/PAS.BDN/ 958

Dated, Paschim Bardhaman, 27/03/2026

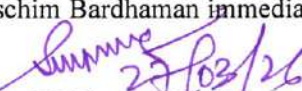
To : The Director/Proprietor,

The Mission Hospital/Vivekananda Hospital/HLG Hospital/Gouri Devi Hospital & R.I/
IQ City Narayana MH/Health World Hospital, Durgapur/SRIMS & Sanaka Hospital/Divita Healthcare Hospital/
Sterling Hospital/Royal Care Hospital/Tapoban Health Care Hospital Life Care Hospital of Paschim Bardhaman
District.

In terms and reference of order of the Principal Secretary, H&FW vide order no.66-Secy(HFW)/2026, dt.26/03/2026 and order issued by Home & Hill Affairs Dept. Govt. WB bearing no.319(37)-Home(Cons)R1M(Cons)-13/2024, dated 11/03/2026, The following CE(table given below) of this district Paschim Bardhaman, which are enlisted under WBHS are requested to provide cashless emergency medical treatment to all polling personnel and security personnel deployed during the ensuing Assemble Election-2026. This should include medicines, investigation and referral transport as per need.


Sl. No.	Hospital Name & Hospital Code	Address	Phone Number	Class Recommended	Notification No. & Date	Facilities Available
1.	The Mission Hospital A Unit Of Durgapur Medical Centre Private Ltd. (Hos.Code-0411020)	Immon Kalyan Sarani, Sector-2C, Bidhannagar, P.S-New Township Police, Pin-713212	8687500500	Multi Speciality With Diagnostic Facility	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
2.	Vivekananda Hospital Pvt. Ltd. (Hos.Code-0411027)	Dr. Zakir Hussain Avenue, Bidhannagar, Durgapur 713206.	(0343)2532430/2	Multi Speciality With Diagnostic Facility	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
3.	H.L.G. Memorial Charitable Hospital & Res. Inst. Pvt. Ltd. (Hos.Code-0411032)	Sen Raleigh Road, Kumarpur, Asansol-04.	(0341)2256611/2	Multi Speciality With Diagnostic Facility	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
4.	Gouri Devi Hospital & Research Institute (Hos.Code-0411058)	N.H.-2 G.T. Road, Rajbandh, Durgapur, Paschim Burdwan-713212	7797824444/8001	Multi Speciality Hospital	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
5.	Iq City Narayana Multispeciality Hospital (Hos.Code-0411067)	Sovapur, Bijra Road, Jemua, Durgapur-713206	03432608000	Multi Speciality Hospital With Laboratory	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
6.	Healthworld Hospitals (A Unit of Parashmani Med. Cent. Pvt. Ltd. (Hos.Code-0411078)	Plot No C-49, Commercial Area, Opp. To Esic Regional Office, City Centre, Durgapur-713216	8170052821	Multi Speciality Hospital With Laboratory	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
7.	SRIMS & Sanaka Hospital (Hos.Code-0411080)	Ajay River Road, Malandighi, Durgapur-713212	9083257804	Multi Speciality Hospital With Laboratory	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
8.	Sterling Hospital (A Unit Of Sanjeebani Clinic Pvt. Ltd)	641/382, R.N. Road Burnpur, Rabindra Sarani, Pin-713304	9230502351	MULTI SPECIALITY HOSPITAL	31-F(MED)WB, Dt. 05/03/2024	Cashless & Reimbursement
9.	Dvita Health Care Pvt Ltd. (Hos.Code-0411096)	Ca/2, Ambedkar Sarani, Durgapur-713216	9609602255	DAY CARE CENTRE (EYE)	142-F(MED)WB, dt.16/09/2023	Cashless & Reimbursement
10.	Royal Care Hospital (Hos.Code-0412242)	95, N.S.B Road East, Raniganj, Paschim Bardhaman, Pin-713358	7479002900	MULTI SPECIALITY HOSPITAL	34-F(MED)WB, dt.20/03/2023	Cashless & Reimbursement
11.	Tapoban Health Care Hospital Life Care Hospital (Hos.Code-0412260)	N/34, Abanindranath Bithi, Durgapur, Pin-713216	7047408323	MULTI SPECIALITY HOSPITAL	103-(MED)WB, dt. 24/07/2024	Cashless & Reimbursement

This information should be percolated down the line to all employees including doctors, receptionist and bill desk. Any admission of such personnel to be informed to the district nodal personnel i.e. Dy.CMOH-I, Paschim Bardhaman immediately and on daily basis at 18.00 hrs.


Chief Medical Officer of Health
Paschim Bardhaman

Copy forwarded to :-

1. The Director of Health Services, WB, Dept. of H&FW, Swasthya Bhavan, Kol-91
2. The Special Secretary cum Secretary(WBCERC), WB, WBCERC, 1st Floor, BBD Bag, Kolkata-1
3. The Dy.DHS(Admin), WB, Dept. of H&FW, Swasthya Bhavan, Kol-91
4. The ADM(G), Paschim Bardhaman
5. The ADM(D), Paschim Bardhaman
6. The A.D.H.S(CE), WB, Dept. of H&FW, Swasthya Bhavan, Kol-91
7. The O/C(Election), Paschim Bardhaman
8. The Dy. CM.O.H.-I, Paschim Bardhaman
9. The C.A to C.P, ADPC, Paschim Bardhaman
10. The C.A to D.M., Paschim Bardhaman


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Paschim Bardhaman